



When you cut into your door and there is metal present this may interfere with the optimal function of the SureFlap. Please follow instructions on page 13 (6.3) of the manual and these instructions.



You will need to cut a larger hole in your door – leaving a gap of 2-3cm between the tunnel of the SureFlap and the metal in your door. To start with trace around the back frame as a good guide size.



Mark the line out in permanent marker – and proceed to cut along the lines –leaving the screw holes in place as shown.



The hole will then look like this and you can re-try the installation using your original drilled holes. Not the space between the Sureflap tunnel and the door where metal is present.



Using the SureFlap mounting adaptor as a guide trace around the circumference of the circular mounting adaptor.



Mark out a circle approximately 2cm inside the traced line to cut your hole, leaving the indentations for your screw holes to remain the same.



After cutting the hole your door should look like this.

The SureFlap will slot into the hole where it is because the screw holes are in the correct places.

This installation will require you to fit the SureFlap into the Mounting Adaptor for correct mounting



Install the SureFlap using the mounting adaptor as shown



Your finished installation will look as above with the SureFlap mounting adaptor covering any holes made by the installation.

Fix the inside of the mounting adaptor to the door with silicon or any other standard sealant.

Should you have any questions – please feel free to watch our installation video – or contact our customer care team on: **UK:** 01234 227158, **Germany:** 01805 2283527, **NL:** 0900 1000400, **France:** 08257 40061, **United States:** 1-855-461-4740